

BAD WEATHER POLICIES

FREQUENTLY ASKED QUESTIONS:

It's raining at my house, are lessons cancelled? It most likely is not - just because it's raining where you are does not mean it is raining at the farm.

<u>Can I cancel/reschedule today's lesson?</u> No. Lessons are rain or shine. Our 24-hour cancellation policy still applies during times of bad weather, **unless** you are contacted by Conquest Farms personnel.

Will I be refunded/can I schedule a makeup if rain commences during my lesson? If the riding lesson must end due to weather, we will maintain the rest of the lesson through horsemanship.

POLICIES:

- Our 24-hour cancellation policy still applies during bad weather situations.
- Riding lessons are rain or shine. In the event of dangerous weather, the barn will contact you regarding rescheduling. Any lessons rained out will be continued on the ground in the form of horsemanship.
- The farm and the instructor have the right to end a riding lesson at any time due to weather changes for safety.
- We will not ride during lightning, or during extreme temperatures.
- Any makeup for any reason, including weather, must be completed in the same month as the missed lesson.
- During any large storms or hurricane season, we will update our lesson status on the Conquest Farms Facebook Group Page. If you are not a member, please be sure to join our group to always remain up to date on all farm news.

ave read, understand and agree with all the above Bad Weather Policies for Conquest Farms.	
Student Name:	
Signed by:	Date: